

AQUILA - Salesforce Integration via JWT Authentication

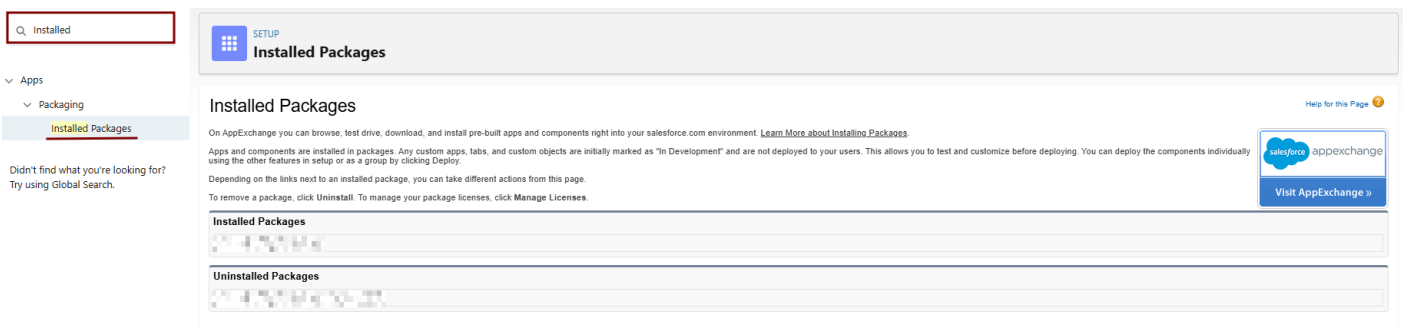
Overview

With the OAuth 2.0 JWT bearer token flow, the client posts a JWT to the Salesforce OAuth token endpoint. Salesforce processes the JWT, which includes a digital signature, and issues an access token based on prior approval of the app.

Check "View Event Log Files" Permission

1. Check Your Org's Event Monitoring License:

- Go to **Setup > Quick Find > Installed Packages** or **Company Information** (under **Quick Find > Company Settings**).



The screenshot shows the Salesforce Setup page for "Installed Packages". The search bar contains "Installed". The left sidebar shows "Apps" > "Packaging" > "Installed Packages" selected. The main content area has a header "SETUP Installed Packages" and a "Help for this Page" link. Below the header, there is a section titled "Installed Packages" with a description: "On AppExchange you can browse, test drive, download, and install pre-built apps and components right into your salesforce.com environment. Learn More about Installing Packages". It also includes instructions on how to manage packages. Below this, there are two sections: "Installed Packages" and "Uninstalled Packages", both with empty search bars and a "View All" link. A "Salesforce AppExchange" logo is visible in the top right corner.



The screenshot shows the Salesforce Setup page for "Company Information". The search bar contains "Company". The left sidebar shows "Company Settings" > "Company Information" selected. The main content area has a header "SETUP Company Information" and a "Help for this Page" link. Below the header, there is a section titled "Company Information" with a description: "The organization's profile is below." It includes links for "User Licenses (0)", "Permission Set Licenses (10)", "Feature Licenses (2)", and "Usage-based Entitlements (10)". Below this, there is a section titled "Organization Detail" with an "Edit" button. The "Organization Detail" section is divided into two columns of fields. The left column includes: Organization Name, Primary Contact, Division, Address, Fiscal Year, Starts In, Activate Multiple Currencies, Enable Data Translation, Newsletter, Admin Newsletter, Hide Notices About System Maintenance, Hide Notices About System Downtime, Locale Formats, and Created By. The right column includes: Phone, Fax, Default Locale, Default Language, Default Time Zone, Currency Locale, Used Data Space, Used File Space, API Requests, Last 24 Hours, Restricted Logins, Current Month, Salesforce.com Organization ID, Organization Edition, Instance, and Modified By. Below the "Organization Detail" section, there is a section titled "User Licenses" with a "User Licenses Help" link. It contains a table with the following data:

Name	Status	Total Licenses	Used Licenses	Remaining Licenses	Expiration Date
Salesforce	Active	10	1	9	11/7/2025
SalesforceIO Integration User	Active	1	1	0	11/7/2025

- Look for **Event Log File Browser** or **Event Monitoring** and enable it if it shows an option to do so.

2. Enable **Event Monitoring** Features:

- **Setup > Quick Find > Event Monitoring Settings** (or search "**Event Log File Browser**").
- If the page loads: Check Enable **Event Log File Browser > Save**.

Q Event Monitoring Settings

Security

Event Monitoring

Event Monitoring Settings

Didn't find what you're looking for? Try using Global Search.

SETUP **Event Monitoring Settings**

Event Monitoring
Event Monitoring helps you track, troubleshoot, and audit your organization's user activity.

Generate event log files
Generate an event log file when events occur in your org. On

Enable Test Threat Detection Events (Beta)
Opt in to test threat detection events, input test information, and view past test results. Test Threat Detection Events (Beta) is a pilot or beta service that is subject to the Beta Services Terms at Agreements - Salesforce.com or a written Unified Pilot Agreement if executed by Customer, and applicable terms in the Product Terms Directory. Use of this pilot or beta service is at the Customer's sole discretion. [Enable Test Threat Detection](#)

Transaction Security Policies
Create and manage policies to intercept Real-Time Events and apply actions to monitor and control user activity. [Transaction Security Policies](#)

Event Manager
Manage streaming and storage settings for Real-Time Event Monitoring events. [Event Manager](#)

Clone and Modify the Profile

1. Log in to Salesforce Setup:

- Go to **Setup** (gear icon > Setup) as an admin.

2. Clone the Standard User Profile:

- Navigate to **Setup > Quick Find > Profiles**.
- Find **Standard User** > Click **Clone** next to it.
- **Profile Information:**
 - **Profile Name:** e.g., "Standard User - Log Integration".
 - **Description:** "Cloned for Elastic log integration with API and ELF access."
 - **User License:** Salesforce Integration
- **Save.** This creates a new custom profile based on Standard User.

Q Profile

Users

Profiles

Didn't find what you're looking for? Try using Global Search.

SETUP **Profiles**

User Profiles [Help for this Page](#)

Below is a list of the profiles for your organization. You can view more detailed information by clicking on the profile link.

Action	Name	User License	Custom
Edit	Anypoint Integration	Identity	<input type="checkbox"/>
Edit	Chatter External User	Chatter External	<input type="checkbox"/>
Edit	Chatter Free User	Chatter Free	<input type="checkbox"/>
Edit	Chatter Moderator User	Chatter Free	<input type="checkbox"/>
Edit	Contract Manager	Salesforce	<input type="checkbox"/>
Edit	External Apps Login User	External Apps Login	<input type="checkbox"/>
Edit	Identity User	Identity	<input type="checkbox"/>
Edit Del	Log Extraction Service	Salesforce	<input checked="" type="checkbox"/>
Edit	Marketing User	Salesforce	<input type="checkbox"/>
Edit	Minimum Access - Salesforce	Salesforce	<input type="checkbox"/>
Edit Del	MyStore Shopper Profile	External Apps Login	<input checked="" type="checkbox"/>
Edit Del	PayNow Shopper Profile	External Apps Login	<input checked="" type="checkbox"/>
Edit	SalesforceIQ Integration User	SalesforceIQ Integration User	<input type="checkbox"/>
Edit	Sales Insights Integration User	Sales Insights Integration User	<input type="checkbox"/>
Edit	Solution Manager	Salesforce	<input type="checkbox"/>
Edit	Standard User	Salesforce	<input type="checkbox"/>
Edit	System Administrator	Salesforce	<input type="checkbox"/>

Q Profile

SETUP Profiles

Users

Profiles

Profile: Standard User

Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.

If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.

Login IP Ranges | Enabled Apex Class Access | Enabled Visualforce Page Access | Enabled External Data Source Access | Enabled Named Credential Access | Enabled External Credential Principal Access | Enabled Custom Metadata Type Access | Enabled Custom Setting Definitions Access | Enabled Flow Access | Enabled Service Presence Status Access | Enabled Custom Permissions | Category Group Visibility Settings

Profile Detail

Name: Standard User
 User License: Salesforce
 Created By: salesforce.com, inc., 10/7/2025, 10:52 AM
 Custom Profile:
 Modified By: 10/7/2025, 1:56 PM

Page Layouts

Standard Object Layouts

Object	Layout	Order	Layout
Home Page Layout	Dashboard Home Page Default		Order Layout
Account	Account Layout	Order Adjustment Group	Order Adjustment Group Layout
Account Brand	Account Brand Layout	Order Adjustment Group Summary	Order Adjustment Group Summary Layout
Alternative Payment Method	Alternative Payment Method Layout	Order Delivery Group	Order Delivery Group Layout
Asset	Asset Layout	Order Delivery Group Summary	Order Delivery Group Summary Layout
Asset Relationship	Asset Relationship Layout	Order Delivery Method	Order Delivery Method Layout
Authorization Form	Authorization Form Layout	Order Payment Summary	Order Payment Summary Layout
Authorization Form Consent	Authorization Form Consent Layout	Order Payment Summary Reference	Order Payment Summary Reference Layout
Authorization Form Data Use	Authorization Form Data Use Layout	Order Product	Order Product Layout
Authorization Form Text	Authorization Form Text Layout	Order Product Adjustment Line Item	Order Product Adjustment Line Item Layout
Buyer Account	Buyer Account Layout	Order Product Adjustment Line Item Summary	Order Product Adjustment Line Item Summary Layout

3. Edit System Permissions in the Cloned Profile:

- In **Profiles**, find your new cloned profile > Click **Edit** > Go to the **System Permissions** section (or use Quick Find for "System Permissions").
- Enable the following checkboxes (these are the key changes from Standard User, which starts with them **disabled** for security):

Permission	Change from Standard User	Why Enable It?	How to Enable
API Enabled	Disabled → Enabled	Allows REST/SOAP API calls for fetching logs (e.g., EventLogFile queries). Essential for Elastic integration.	Check the box under System Permissions .
View Event Log Files	Disabled → Enabled	Grants read access to historical Event Log Files (ELF) like logins and Apex events. Core for log ingestion.	Check the box under System Permissions .
View All Data	Disabled → Enabled	Provides broader object read access if ELF queries fail due to restrictions.	Check the box under System Permissions .

- **Do NOT enable** unrelated permissions like "Modify All Data" or "Delete All Data" to maintain least-privilege.
- **Save** the profile.

Q Profile

Users

Profiles

Didn't find what you're looking for? Try using Global Search.

SETUP Profiles

User Profiles

Below is a list of the profiles for your organization. You can view more detailed information by clicking on the profile link.

Action	Name	User License	Custom
Edit	Anypoint Integration	Identify	<input type="checkbox"/>
Edit	Chatter External User	Chatter External	<input type="checkbox"/>
Edit	Chatter Free User	Chatter Free	<input type="checkbox"/>
Edit	Chatter Moderator User	Chatter Free	<input type="checkbox"/>
Edit	Contract Manager	Salesforce	<input type="checkbox"/>
Edit	External Apps Login User	External Apps Login	<input type="checkbox"/>
Edit	Identify User	Identify	<input type="checkbox"/>
Edit Del	Log Extraction Service	Salesforce	<input checked="" type="checkbox"/>
Edit	Marketing User	Salesforce	<input type="checkbox"/>
Edit	Minimum Access - Salesforce	Salesforce	<input type="checkbox"/>
Edit Del	MyStore Shopper Profile	External Apps Login	<input checked="" type="checkbox"/>
Edit Del	PayNow Shopper Profile	External Apps Login	<input checked="" type="checkbox"/>
Edit	SalesforceIQ Integration User	SalesforceIQ Integration User	<input type="checkbox"/>
Edit	Sales Insights Integration User	Sales Insights Integration User	<input type="checkbox"/>
Edit	Solution Manager	Salesforce	<input type="checkbox"/>
Edit	Standard User	Salesforce	<input type="checkbox"/>
Edit Del	Standard User - Log Integration	Salesforce	<input checked="" type="checkbox"/>
Edit	System Administrator	Salesforce	<input type="checkbox"/>

API Enabled View All Data [i](#)

4. Assign the Cloned Profile to Your Integration User:

- **Setup > Quick Find > Users > Select your integration user > Edit.**
- **Profile:** Select "Standard User - Log Integration".
- **Save.**

Q Users

Users

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

Users

Didn't find what you're looking for? Try using Global Search.

SETUP

User Edit

User Edit

Save Save & New Cancel

General Information

First Name

Last Name

Alias

Email

Username

Nickname

Title

Company

Department

Division

Role

Role <None Specified>

User License

User License Salesforce

Profile **System Administrator**

Active

Marketing User

Sales Anywhere User

Knowledge User

Flow User

Accessibility Mode (Classic Only) [i](#)

High-Contrast Palette on Charts [i](#)

Load Lightning Pages While Scrolling [i](#)

Debug Mode [i](#)

Make Setup My Default Landing Page

Quick Access Menu

Development Mode

Show View State in Development Mode

Cache Diagnostics

5. Handle Event Monitoring Permissions (Not in Profile—Use Permission Set):

- The "View Real-Time Event Monitoring Data" isn't a direct profile permission; it's tied to Event Manager.
- **Create a Permission Set:**
 - Go to **Setup > Quick Find > Permission Sets > New.**
 - **Label/Name:** e.g., "Event Monitoring Access".
 - **License:** "Salesforce Integration" (matches Standard User).
 - **Save > System Permissions tab > Enable View All Data, API Enabled and View Event Log Files.**
 - **Event Log File Browser tab:** Enable access to specific events.

- **Assign the Permission Set:**

- **Permission Set Assignments > New > Select your integration user > Assign.**

- **Enable Events in Event Manager:**

- **Setup > Quick Find > Event Manager.**
- For desired events (e.g., Login Event), click dropdown > **Enable Storage.** This requires the Event Log File Browser add-on license.
- This starts log retention (up to 1 year for ELF; real-time requires add-on license).

Q. Permission Sets

Users

Permission Sets

Didn't find what you're looking for? Try using Global Search.

SETUP **Permission Sets**

Permission Sets

On this page you can create, view, and manage permission sets.

All Edit Delete **Create New View**

New

Action	Permission Set Name	Description	License
Clone	(Legacy) Marketing Manager	Access and manage campaigns, marketing flows, and content.	Salesforce
Clone	Access Generative Canvas	Provides access to Generative Canvas.	Salesforce
Clone	Authenticated Payer	An authenticated external user with the ability to make and manage their payments.	Salesforce Payments External
Clone	Buyer	Allows access to the store. Lets users see products and categories, make purchases, and...	B2B Buyer Permission Sets License Seats
Clone	Buyer Manager	Includes all Buyer capabilities, and allows access to manage carts and orders related to th...	B2B Buyer Manager Permission Sets License Seats
Clone	C2CEmailConnectorStandardPermSet		Cloud Integration User
Clone	C360 High Scale Flow Integration User	Allows integration user to access features specific to C360 High Scale Flow.	Cloud Integration User
Clone	Commerce Admin	Allow access to commerce admin features.	Commerce Admin Permission Set License Seat
Clone	Commerce Session	Allow access to session-based permissions.	Commerce Session Permission Set License Seat
Clone	Commerce Starter App	Enables the user to access the Commerce Starter App.	Starter All Apps
Clone	ConnectivityServiceCASCPermSet		Cloud Integration User
Clone	DCToDCSharingSetupC2CPermSet		Cloud Integration User
Clone	Data Cloud Home Org Integration User	Allows integration user to access entities specific to Remote Data Cloud.	Cloud Integration User
Clone	DeliveryEstimationServicePermSet		Cloud Integration User
Clone	Dialer Inbound	Enable Dialer Inbound calling functionality	Dialer Inbound User

SETUP **Permission Sets**

Permission Sets

Create New View

Save Cancel

Step 1. Enter View Name

View Name

Step 2. Specify Filter Criteria

Setting Operator Value

Clear All Rows

Add Row

Examples **Modify All Data equals False**
Contact: **Modify All equals True**

Step 3. Select Columns to Display

Specify the columns to show in the list view. To set the columns, you can add profile details, user permissions, and object-level permissions.

Search Find

Permission Sets

[Help for this Page](#)

On this page you can create, view, and manage permission sets.

All | [Edit](#) | [Delete](#) | [Create New View](#)

New | [+](#)

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | Other | **All**

Action	Permission Set Name	Description	License
<input type="checkbox"/>	Buyer Inbound User	Includes all buyer capabilities, and allows access to manage calls and orders related to th...	Cloud Buyer Manager Permission Set License Seat
<input type="checkbox"/>	Clone C2C Email Connector Standard PermSet		Cloud Integration User
<input type="checkbox"/>	Clone C360 High Scale Flow Integration User	Allows integration user to access features specific to C360 High Scale Flow.	Cloud Integration User
<input type="checkbox"/>	Clone Commerce Admin	Allow access to commerce admin features.	Commerce Admin Permission Set License Seat
<input type="checkbox"/>	Clone Commerce Session	Allow access to session-based permissions.	Commerce Session Permission Set License Seat
<input type="checkbox"/>	Clone Commerce Starter App	Enables the user to access the Commerce Starter App.	Starter All Apps
<input type="checkbox"/>	Clone Connectivity Service CASC PermSet		Cloud Integration User
<input type="checkbox"/>	Clone DC To DC Sharing Setup C2C PermSet		Cloud Integration User
<input type="checkbox"/>	Clone Data Cloud Home Org Integration User	Allows integration user to access entities specific to Remote Data Cloud.	Cloud Integration User
<input type="checkbox"/>	Clone Delivery Estimation Service PermSet		Cloud Integration User
<input type="checkbox"/>	Clone Dialer Inbound	Enable Dialer Inbound calling functionality	Dialer Inbound User
<input type="checkbox"/>	Clone Dialer Outbound	Enable Dialer Outbound calling functionality	Dialer Outbound User
<input type="checkbox"/>	Clone E360 Messaging Integration User	Allows integration user to access features specific to E360 Messaging.	Cloud Integration User
<input type="checkbox"/>	Clone E360 UE C2C PermSet		Cloud Integration User
<input type="checkbox"/>	Clone Einstein Activity Capture Sync C2C Integration User	Allows integration user to access features specific to streaming and syncing in Einstein Ac...	Cloud Integration User
<input type="checkbox"/>	Clone Event Monitoring Access		Salesforce
<input type="checkbox"/>	Clone Inbox With Einstein Activity Capture	Access to Inbox with Einstein Activity Capture	Inbox
<input type="checkbox"/>	Clone Inbox Without Einstein Activity Capture	Access to Inbox without Einstein Activity Capture	Inbox
<input type="checkbox"/>	Clone Lightning Knowledge Manager	Manage Service Lightning Knowledge Management System.	Service Lightning Knowledge Manager
<input type="checkbox"/>	Clone Manage Subscriptions in Your Account Salesforce User	Provides access to the Your Account app for CRM users to manage Salesforce subscrip...	Salesforce
<input type="checkbox"/>	Clone Marketing Cloud Reporting C2C Perm	Allows MCR app to access data from core	Cloud Integration User

Settings that apply to Salesforce apps, such as Sales, and custom apps built on the Lightning Platform
[Learn More](#)

Apex Class Access

Permissions to execute Apex classes

Visualforce Page Access

Permissions to execute Visualforce pages

External Data Source Access

Permissions to authenticate against external data sources

Flow Access

Permissions to execute Flows

Named Credential Access

Permissions to authenticate against named credentials

External Credential Principal Access

Permissions to authenticate with external credential principal mappings

Data Category Visibility

Define access to data categories

Custom Permissions

Permissions to access custom processes and apps

Custom Metadata Types

Permissions to access custom metadata types

Custom Setting Definitions

Permissions to access custom settings

Organization-Wide Email Address Access

Permissions to send email with organization-wide email address

Standard Invocable Action Type Access

Permissions to access invocable actions

Email-to-Case Routing Address Access

Permissions to send emails with an Email-to-Case routing address

System

Settings that apply across all apps, such as record and user management
[Learn More](#)

System Permissions

Permissions to perform actions that apply across apps, such as "Modify All Data"

Service Providers

Permissions that let users switch to other websites using single sign-on.



SETUP

Permission Sets

Permission Set

Event Monitoring Access

Find Settings... Clone Edit Properties Manage Assignments View Summary

Permission Set Overview > System Permissions

System Permissions

Edit

System

Permission Name	Enabled	Description
Access Activities	<input type="checkbox"/>	Access tasks, events, calendar, and email.
Access Data Cloud Data Explorer	<input type="checkbox"/>	Allows user access Data Cloud Data Explorer.
Access Data Cloud Profile Explorer	<input type="checkbox"/>	Allows user access Data Cloud Profile Explorer.
Access Experience Management	<input type="checkbox"/>	Access pages and dashboards available in Experience Management.
Access Libraries	<input type="checkbox"/>	Access libraries.
Access to manage the template framework apps	<input type="checkbox"/>	Allows access to create, update, and manage apps from templates, analytics, data, and other assets.
Access to manage the template framework templates	<input type="checkbox"/>	Allows access to create, update, and manage app templates.
Access Tracer for External Data Sources	<input type="checkbox"/>	Access the Tracer tool for testing queries to External Data Sources.
Act As User	<input type="checkbox"/>	Gives the mapped user ability to access core data in a multi org use case that use C2C Act As User JWT for authN. (Note: This is CloudToCloudPilotFeatures)
Allow Access to Customized Actions	<input type="checkbox"/>	Unsupported. Use the page layout editor to customize which actions show up in Salesforce and in the Salesforce mobile app.
Allow blockchain data upload	<input type="checkbox"/>	Let the user upload blockchain data

API Enabled



Access any Salesforce.com API.

View All Data



View all organizational data, regardless of sharing settings.



SETUP

Permission Sets

Permission Set

Event Monitoring Access

Find Settings... Clone Edit Properties Manage Assignments View Summary

Permission Set Overview

Description	API Name	Event Monitoring Access
License	Namespace Prefix	
Session Activation Required <input type="checkbox"/>	Created By	10/7/2025, 5:14 PM
Permission Set Groups Added To 0	Last Modified By	10/8/2025, 2:41 PM

Apps

- Assigned Apps**
Settings that specify which apps are visible in the app menu
- Assigned Connected Apps**
Settings that specify which connected apps are visible in the app menu
- Object Settings**
Permissions to access objects and fields, and settings such as tab availability
- App Permissions**
Permissions to perform app-specific actions, such as "Manage Call Centers"
- Apex Class Access**
Permissions to execute Apex classes
- Visualforce Page Access**
Permissions to execute Visualforce pages
- External Data Source Access**
Permissions to authenticate against external data sources
- Flow Access**



... > SETUP > PERMISSION SET 'EVENT MONITORING ACCESS'

Event Monitoring Access

Current Assignments

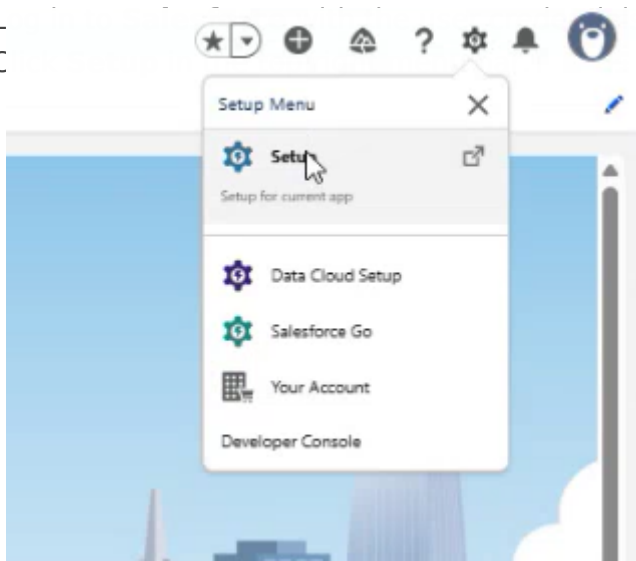
Add Assignment

Full Name ↑	Active	Role	Profile	User License	Expires On
	<input checked="" type="checkbox"/>		System Administrator	Salesforce	

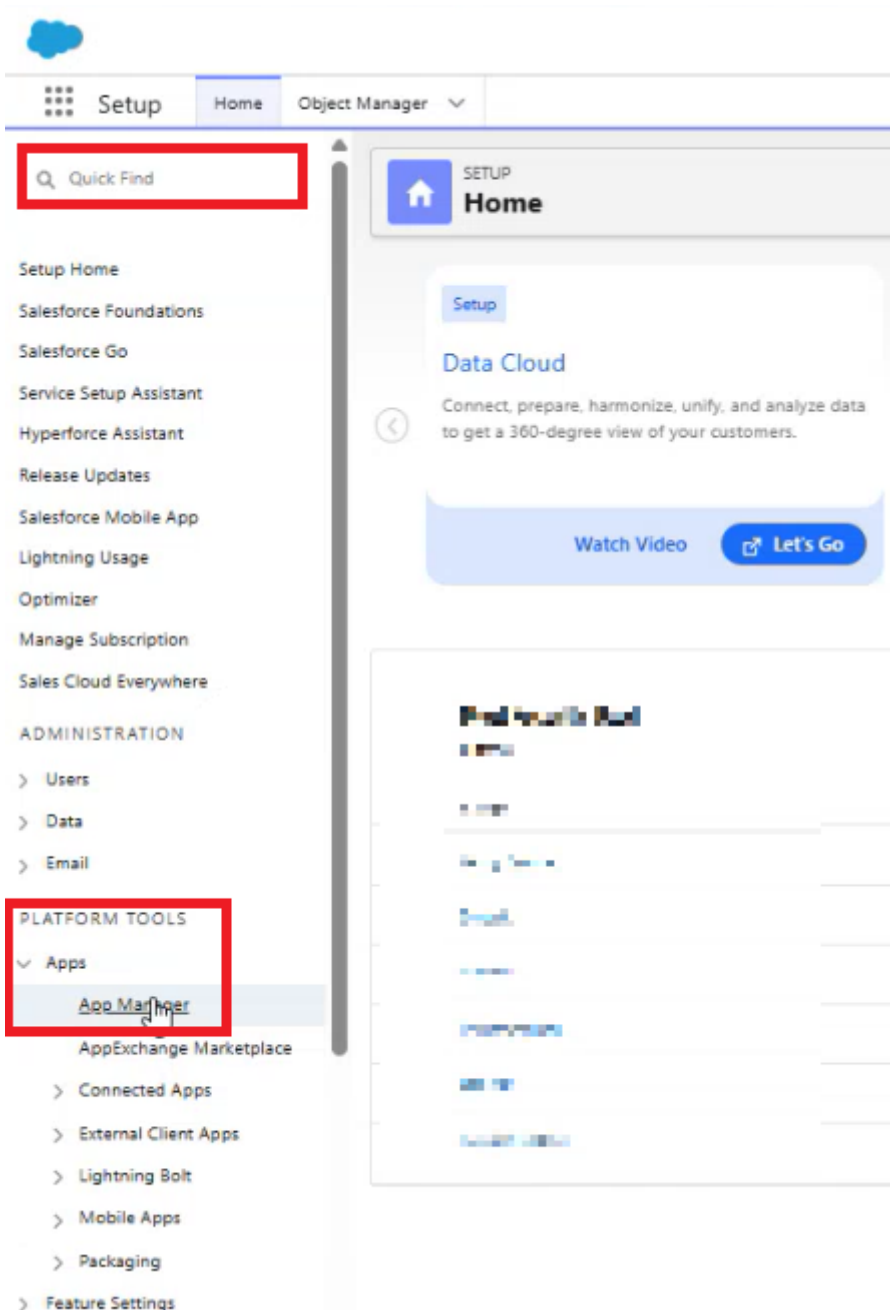
Client Key and Certification Signature Configuration

To use this integration, you need to create a new Salesforce Application using OAuth. Follow these steps to create a connected application in Salesforce:

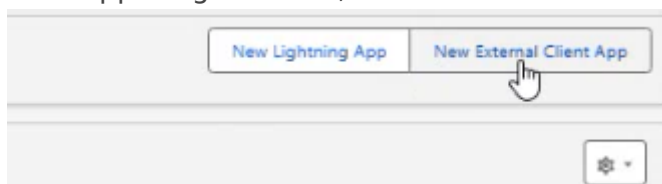
- L
 - C
- you want to collect data with.



- In the **Quick Find textbox**, search for **App Manager** or you can scroll down to **PLATFORM TOOLS** and select **App Manager**.



- In the upper right corner, choose the **New External Client App**.



- Provide a name for the connected application. This name will be displayed in the App Manager and on its App Launcher tile.
- Enter the API name. The default is a version of the name without spaces. Only letters, numbers, and underscores are allowed. If the original app name contains any other characters, edit the default name.
- Enter the **email address** of the **new account** you created earlier.

Basic Information

* External Client App Name <input type="text"/>	* API Name <input type="text"/>
* Contact Email <input type="text"/>	* Distribution State Local
Contact Phone <input type="text"/>	Info URL <input type="text"/>
Logo image URL <input type="text"/>	Icon URL <input type="text"/>
Choose one of our sample logos.	Choose one of our sample logos.
Description <input type="text"/>	

- Under the **API (Enable OAuth Settings)** section, check the box for **Enable OAuth Settings**.
- In the **Callback URL** field, enter the instance URL as specified in **Salesforce instance URL**. Example URL: `https://na9.salesforce.com`
- Select the following OAuth scopes to apply to the connected app:
 - **Manage user data via APIs (api)**
 - **Perform requests at any time (refresh_token, offline_access)**
 - (Optional) If you encounter any permission issues during data collection, add the **Full access (full)** scope.

API (Enable OAuth Settings)

Enable OAuth

App Settings

* Callback URL <input type="text"/>	
* OAuth Scopes	Selected OAuth Scopes
Available OAuth Scopes <ul style="list-style-type: none"> Access the identity URL service (id, profile, email, address, phone) Manage user data via APIs (api) Manage user data via Web browsers (web) Full access (full) Access Connect REST API resources (chatter_api) Access Visualforce applications (visualforce) Perform requests at any time (refresh_token, offline_access) <input type="checkbox"/> Introspect all Tokens <input type="checkbox"/> Configure ID token	<input type="text"/>


- Select **Require Secret for the Web Server Flow** to require the app's client secret in exchange for an access token.
- Select **Require Secret for Refresh Token Flow** to require the app's client secret in the authorization request of a refresh token and hybrid refresh token flow.

Security

- Require secret for Web Server Flow
- Require secret for Refresh Token Flow
- Require Proof Key for Code Exchange (PKCE) extension for Supported Authorization Flows
- Enable Refresh Token Rotation
- Issue JSON Web Token (JWT)-based access tokens for named users

- Then scroll up above the **Callback URL** on the **App Settings** you will see the **Consumer**

App Settings

[Consumer Key and Secret](#) 

* Callback URL



Verify Your Identity

You're trying to **access an external client app**. To make sure your account is secure, we have to verify your identity.

Use the authenticator app on your mobile device to generate a verification code.

Username: 

Verification Code



Back

Verify

Code.

- Copy the `Consumer Key` and `Consumer Secret` from the Consumer Details section. These values should be used as the **Client ID** and **Client Secret**, respectively, in the integration.



- Close that tab and go back to the **External Client App Manager**. Click **Save**.

Required fields for JWT Authentication Integration:

- JWT Authentication Audience URL
- JWT Authentication Client Key Path
- Username
- Client ID
- Instance URL
- Token URL

Provide this required fields to **CyTech Support**.

Reference Link:

[OAuth 2.0 JWT Bearer Flow for Server-to-Server Integration in Salesforce](#)

If you need further assistance, kindly contact our support at support@cytechint.com for prompt assistance and guidance.

Revision #9

Created 1 August 2025 13:36:48 by Jeff Saguing

Updated 9 October 2025 10:09:22 by Jeff Saguing