

# Business Impact Analysis (BIA)

## Overview

The Business Impact Analysis Dashboard provides a comprehensive view of the entire business of the client and their loss revenue and total downtime cost of assets.

## Key Features

- Impact Analysis - Status
- Total Downtime Cost - by Asset Chart
- Total Downtime Cost of Assets
- Total Impact on Goodwill, Compliance & Safety
- Breakdown of Direct Costs of Downtime per 24 hours
- Breakdown Score of Impact on Goodwill, Compliance & Safety
- Breakdown Score of Additional Criticality Factors
- Total Assets

**To navigate to Unified Compliance Blueprint module, please follow the instructions below:**

**Step 1:** Log in to CyTech - AQUILA: [usdc.cytechint.io](https://usdc.cytechint.io)

**Step 2:** Click on Cyber Resiliency



Figure 1. Overview

### Step 3: Choose Business Impact Analysis (BIA)

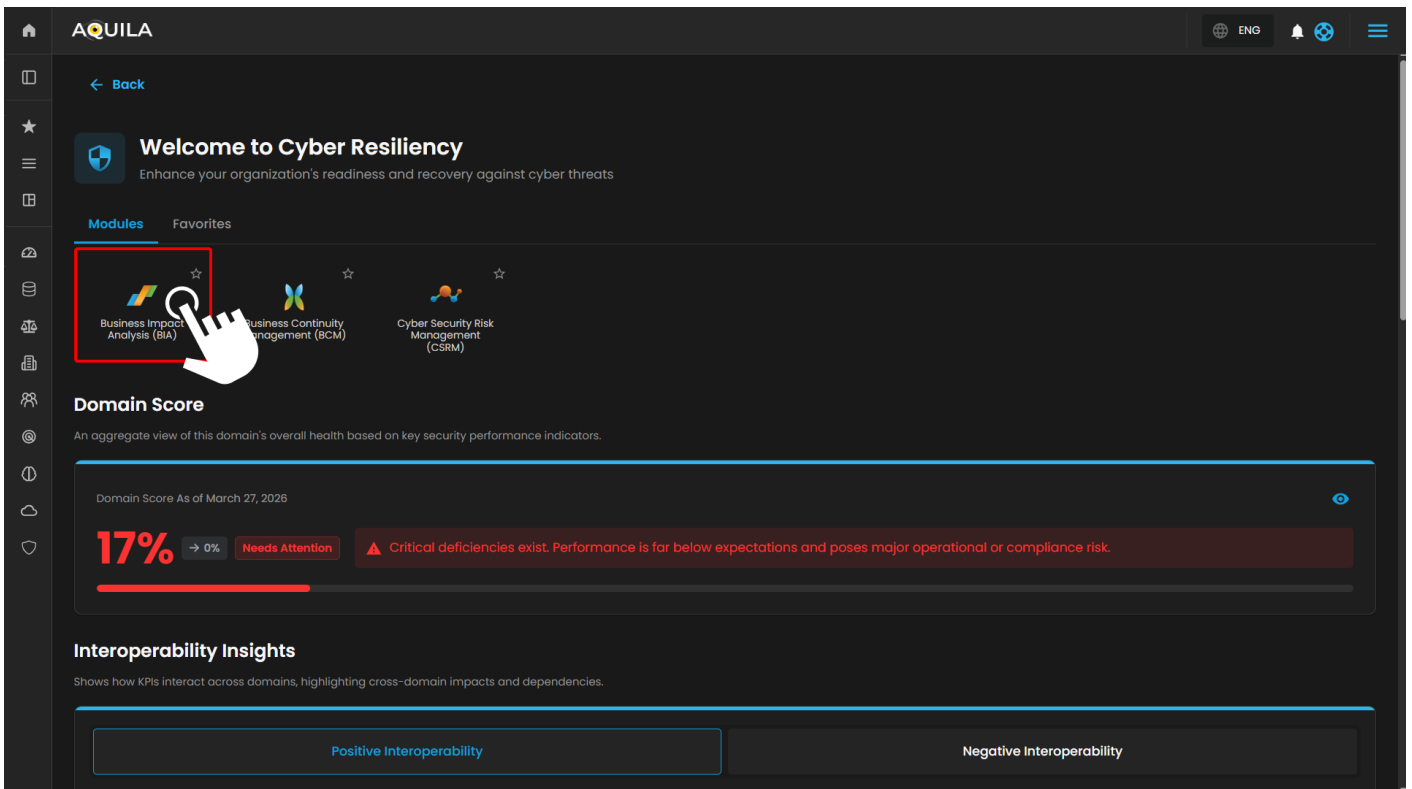


Figure 1.1 Cyber Resiliency

**Step 4:** Hover into leftmost panel to view all the Risk Management sections. This Process is applicable in all navigating into a Module.

Home

Collapse

1

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AQUILA Menu

MSSP Dashboard

DOMAINS

Cyber Metrics & Board Rep...

Data Governance & Privacy

Regulatory Intelligence & C...

Third Party & Supply Chain ...

Cyber Talent & Culture

Security Automation & SO...

AI Security & Governance

Cloud & API Security

Cyber Resilience

2

Business Impact Analysis (...)

3

Business Continuity Manag...

Cyber Security Risk Manag...

AQUILA

Back



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Enhance your organization's

Modules

Favorites



Business Impact Analysis (BIA)



Business Conti Management (

Domain Score

An aggregate view of this domain's overall h

Domain Score As of March 27, 2026



Business Impact Analysis (BIA)



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Dashboard

Impact Analysis

Scoring Criteria

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Figure 1.2 Cyber Resilience Navigation

## Dashboard

This dashboard provides a snapshot of a **Business Impact Analysis (BIA)**, highlighting the status of risk assessments for key assets. It tracks the **downtime costs** of these assets, the impact on **goodwill, compliance, and safety**, and breaks down the financial effects like **revenue loss and productivity declines**. It also assesses the **impact on customers, staff, and partners**, offering a clear view of business vulnerabilities and aiding in effective risk management.

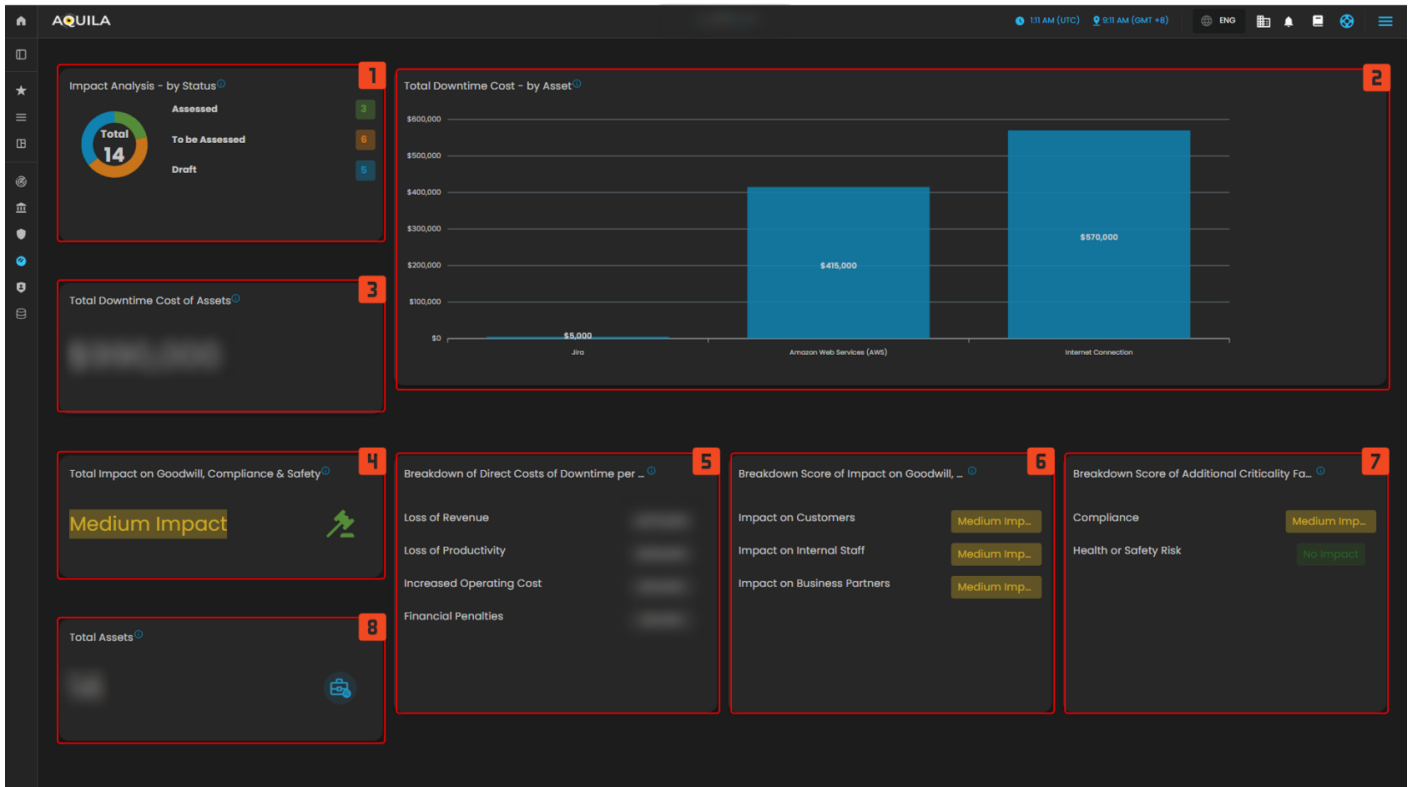


Figure 2. Business Impact Analysis (BIA) Dashboard

### 1. Impact Analysis

- This section gives a summary of the total assessments made, divided into three categories: **Assessed, to be Assessed, and Draft**. The numbers reflect how many assets or processes have gone through different stages of impact analysis.

### 2. Total Downtime Cost - by Asset

- A graphical representation shows the estimated downtime costs of various assets. These visual highlights which assets are more costly when disrupted, emphasizing the financial risks associated with certain business functions.

### 3. Total Downtime Cost of Assets

- This metric focuses on the total financial cost caused by downtime across all assets, showing the overall impact on the organization.

#### 4. Total Impact on Goodwill, Compliance & Safety

- This section measures the broader effects of downtime or disruptions, specifically the impact on the company's **reputation (goodwill)**, **compliance** with regulations, and **safety standards**.

#### 5. Breakdown of Direct Costs of Downtime per 24 hours

- The breakdown includes specific areas affected by downtime, such as **loss of revenue**, **loss of productivity**, and **increased operating costs**. These factors give insight into where financial losses are most likely to occur.

#### 6. Breakdown Score of Impact on Goodwill, Compliance & Safety

- This section provides more detailed insights into how disruptions affect various business areas like **customers**, **internal staff**, and **business partners**, providing a medium-level impact score for most areas.

#### 7. Breakdown of Additional Criticality Factors

- This part evaluates how disruptions affect other critical aspects like **compliance** and **health or safety risks**, with some areas marked as having medium impact, while others like health and safety show no impact.

#### 8. Total Assets

- The total assets being assessed for risk are listed here, providing an overview of all the business functions under analysis.

**To navigate to the Impact Analysis sub-module, click the left-side panel where Risk Management is located, then hover over Business Impact Analysis. Risk Management (Domain) → Business Impact Analysis (Module) → Impact Analysis (Sub-module).**

## Impact Analysis

identifies critical, time-sensitive business operations and evaluates the impact of disruptions or interruptions. These disruptions may result from natural disasters or infrastructure problems within the company.

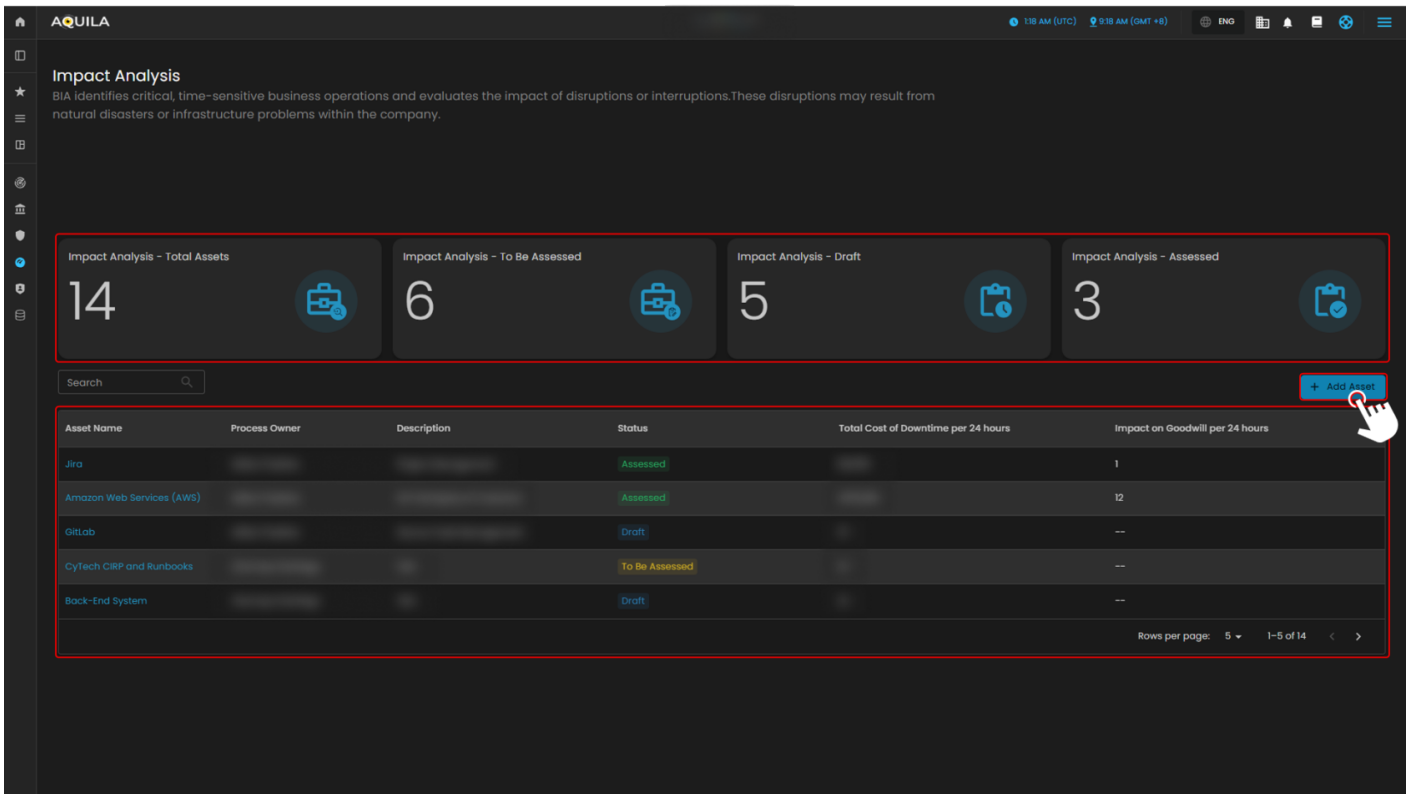


Figure 3. Impact Analysis

By pressing the Add Asset button it will direct you into this page where the user can add their asset to conduct a business impact analysis. After adding the new asset then it will reflect on the impact analysis.

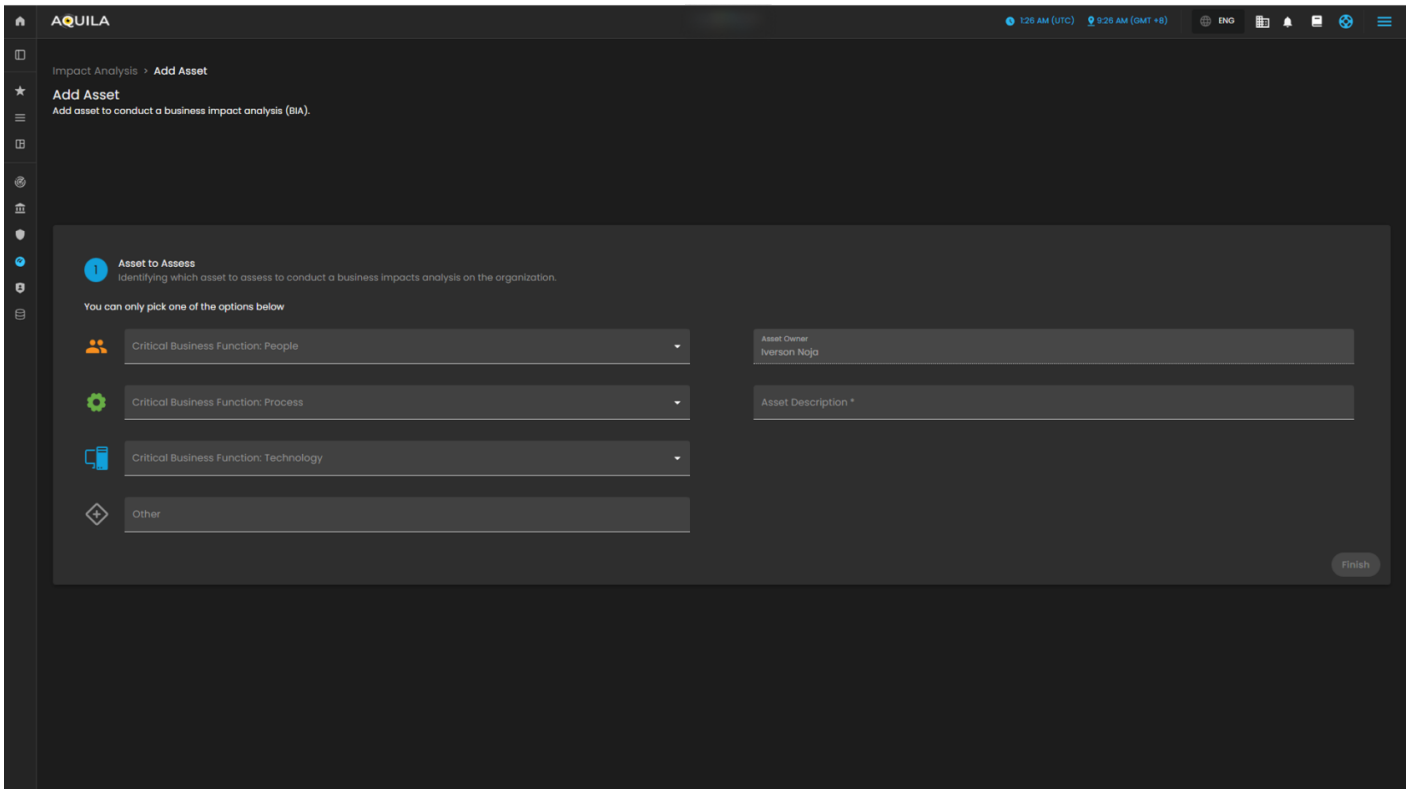


Figure 3.1 Impact Analysis - Add Asset

To navigate to the Scoring Criteria sub-module, click the left-side panel where Risk Management is located, then hover over Business Impact Analysis. Risk Management (Domain) → Business Impact Analysis (Module) → Scoring Criteria (Sub-module).

## Scoring Criteria

This page will define the scales that will be used throughout this tool to measure criticality, business impact, and risk. The client can also edit their scoring criteria or reset to their default.

The screenshot shows the 'Scoring Criteria' page in the AQUILA system. The page title is 'Scoring Criteria' and it includes a sub-header: 'This page will define the scales that will be used throughout this tool to measure criticality, business impact, and risk.' There are two buttons: '+ Edit Scoring Criteria' and 'Reset to Default'. The main content is a table with the following structure:

Scoring Scales (per 24 hours of downtime)		Direct Cost Impact Scales				Goodwill Impact Scales			Compliance, Health & Safety Impact Scales	
Score	Level of Impact	Loss of Revenue	Loss of Productivity	Increased Operating Costs	Financial Penalties	Impact on Customers	Impact on Internal Staff	Impact on Business Partners	Compliance	Health or Safety Risk
4	Direct costs: 100% (maximum) impact. Goodwill: 100% are significantly impacted. Compliance, Health or Safety: Critical Impact.					Critical Impact (e.g. all customers are significantly impacted)	Critical Impact (e.g. all staff are significantly impacted)	Critical Impact (e.g. all business partners are significantly impacted)	Critical Impact (e.g. critical hard regulatory requirement won't be met, will face a penalty)	High risk of loss-of-life/serious harm (e.g. impacts emergency services)
3	Direct costs: 50% impact. Goodwill: 50% are significantly impacted. Compliance, Health or Safety: High Impact.					High Impact (e.g. all customers are significantly impacted)	High Impact (e.g. all staff are significantly impacted)	High Impact (e.g. all business partners are significantly impacted)	High Impact (e.g. critical hard regulatory requirement won't be met, will face a penalty)	Some risk of loss-of-life/serious harm (e.g. limited access to critical data used by emergency services)
2	Direct costs: 25% impact. Goodwill: 25% are significantly impacted. Compliance, Health or Safety: Medium Impact.					Medium Impact (e.g. all customers are significantly impacted)	Medium Impact (e.g. all staff are significantly impacted)	Medium Impact (e.g. all business partners are significantly impacted)	Medium Impact (e.g. medium/low importance regulatory requirement won't be met where we can expect leeway/grace period)	High degradation of health/safety services, but not life threatening (e.g. delays in non-urgent health services)
1	Direct costs: 5% impact. Goodwill: 5% are significantly impacted. Compliance, Health or Safety: Low Impact.					Low Impact (e.g. 5% of customers are significantly impacted)	Low Impact (e.g. 5% of staff are significantly impacted)	Low Impact (e.g. 5% of business partners are significantly impacted)	Low Impact (e.g. some delays, but regulatory requirement will be met)	Some degradation of health/safety services, but not life threatening (e.g. delays in non-urgent health services)
0	Direct costs: No Impact. Goodwill: No Impact. Compliance, Health or Safety: No Impact.					No Impact	No Impact	No Impact	No Impact	No Impact

Figure 4. Scoring Criteria

## Conclusion

In conclusion, Business Impact Analysis is a page where the client can monitor their business and their asset to see their total downtime cost, loss of revenue or breakdown score of goodwill, compliance and safety.

If you need further assistance, kindly contact [support@cytechint.com](mailto:support@cytechint.com) for prompt assistance and guidance.

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