# Business Impact Analysis (BIA)

## Overview

The Business Impact Analysis Dashboard provides a comprehensive view of the entire business of the client and their loss revenue and total downtime cost of assets.

## Key Features

- Impact Analysis - Status
- Total Downtime Cost - by Asset Chart
- Total Downtime Cost of Assets
- Total Impact on Goodwill, Compliance & Safety
- Breakdown of Direct Costs of Downtime per 24 hours
- Breakdown Score of Impact on Goodwill, Compliance & Safety
- Breakdown Score of Additional Criticality Factors
- Total Assets

> **To navigate to Unified Compliance Blueprint module, please follow the instructions below:**

**Step 1:** Log in to CyTech - AQUILA: usdc.cytechint.io

**Step 2:** Click on Cyber Resiliency




*Figure 1. Overview*

**Step 3:** Choose Business Impact Analysis (BIA)

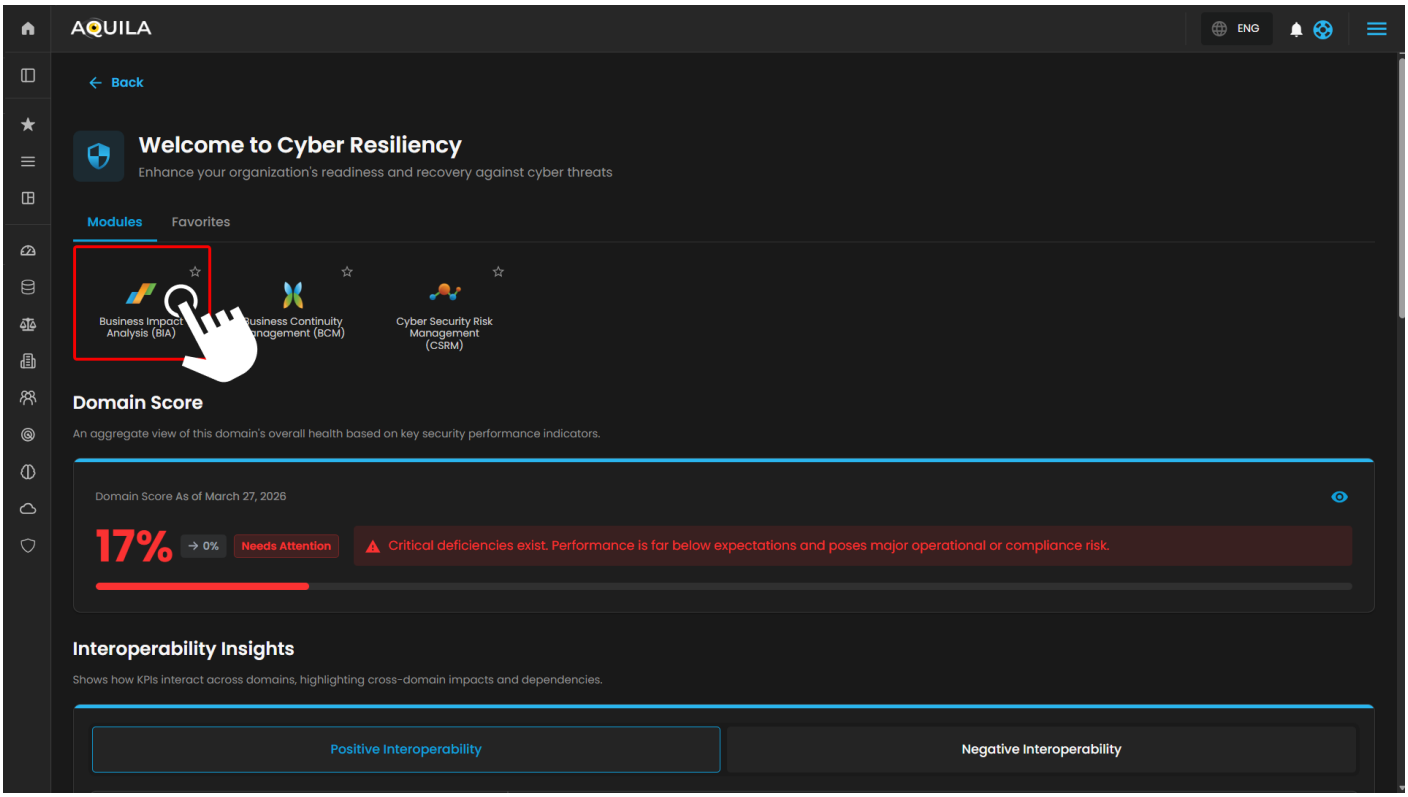
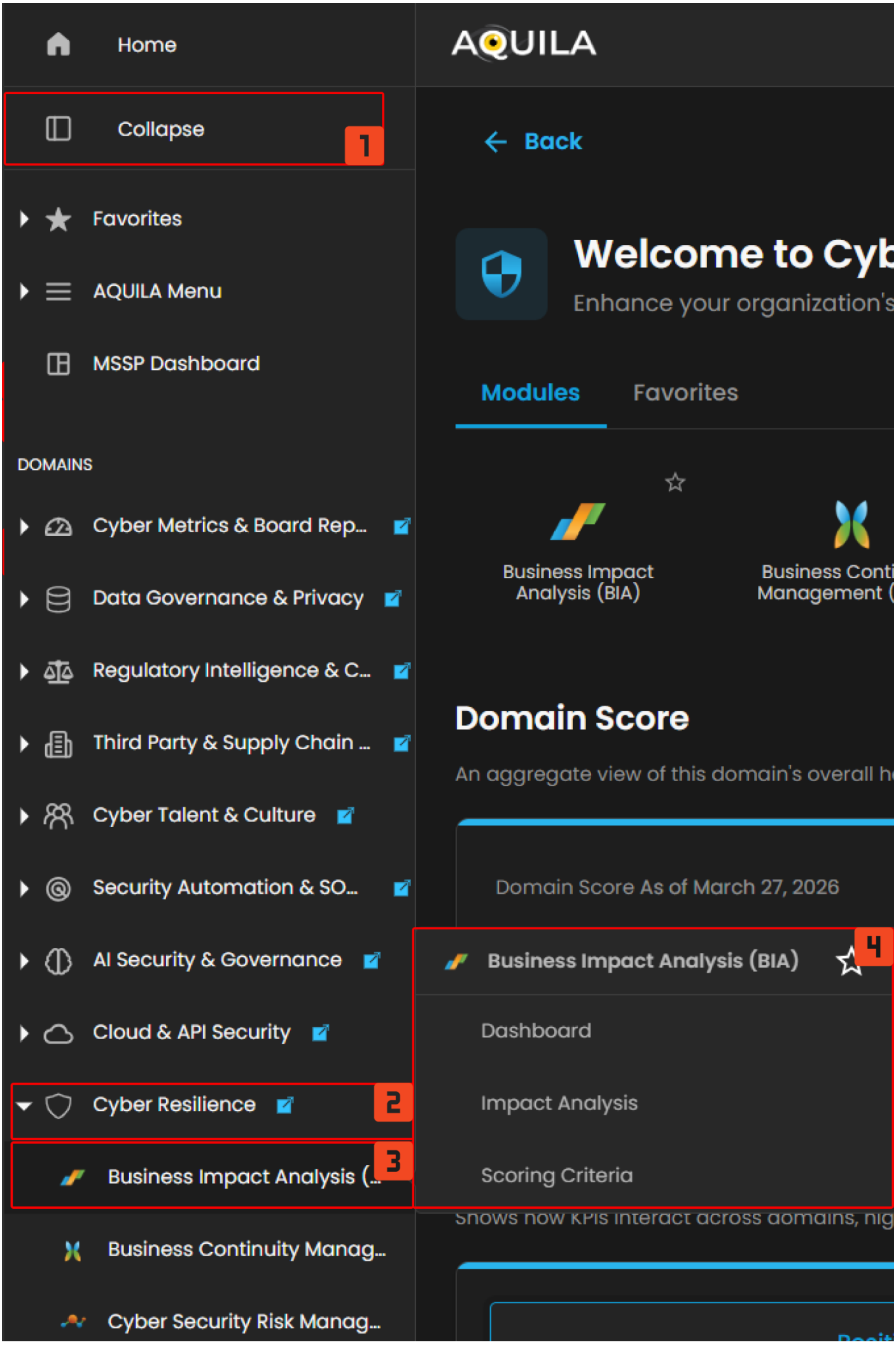



*Figure 1.1 Cyber Resilience*

**Step 4:** Hover into leftmost panel to view all the Risk Management sections. This Process is applicable in all navigating into a Module.


Home
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MSSP Dashboard
Welcome to Cyb
Enhance your organization's
Modules
Favorites
DOMAINS
Cyber Metrics & Board Rep...
Data Governance & Privacy
Regulatory Intelligence & C...
Third Party & Supply Chain ...
Cyber Talent & Culture
Security Automation & SO...
AI Security & Governance
Cloud & API Security
Cyber Resilience
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Business Impact Analysis (...
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Domain Score
An aggregate view of this domain's overall h
Domain Score As of March 27, 2026
Business Impact Analysis (BIA)
4
Dashboard
Impact Analysis
Scoring Criteria
Shows how KPIs interact across domains, hig

*Figure 1.2 Cyber Resilience Navigation*

## Dashboard

This dashboard provides a snapshot of a **Business Impact Analysis (BIA)**, highlighting the status of risk assessments for key assets. It tracks the **downtime costs** of these assets, the impact on **goodwill, compliance**, and **safety**, and breaks down the financial effects like **revenue loss** and **productivity declines**. It also assesses the **impact on customers, staff, and partners**, offering a clear view of business vulnerabilities and aiding in effective risk management.

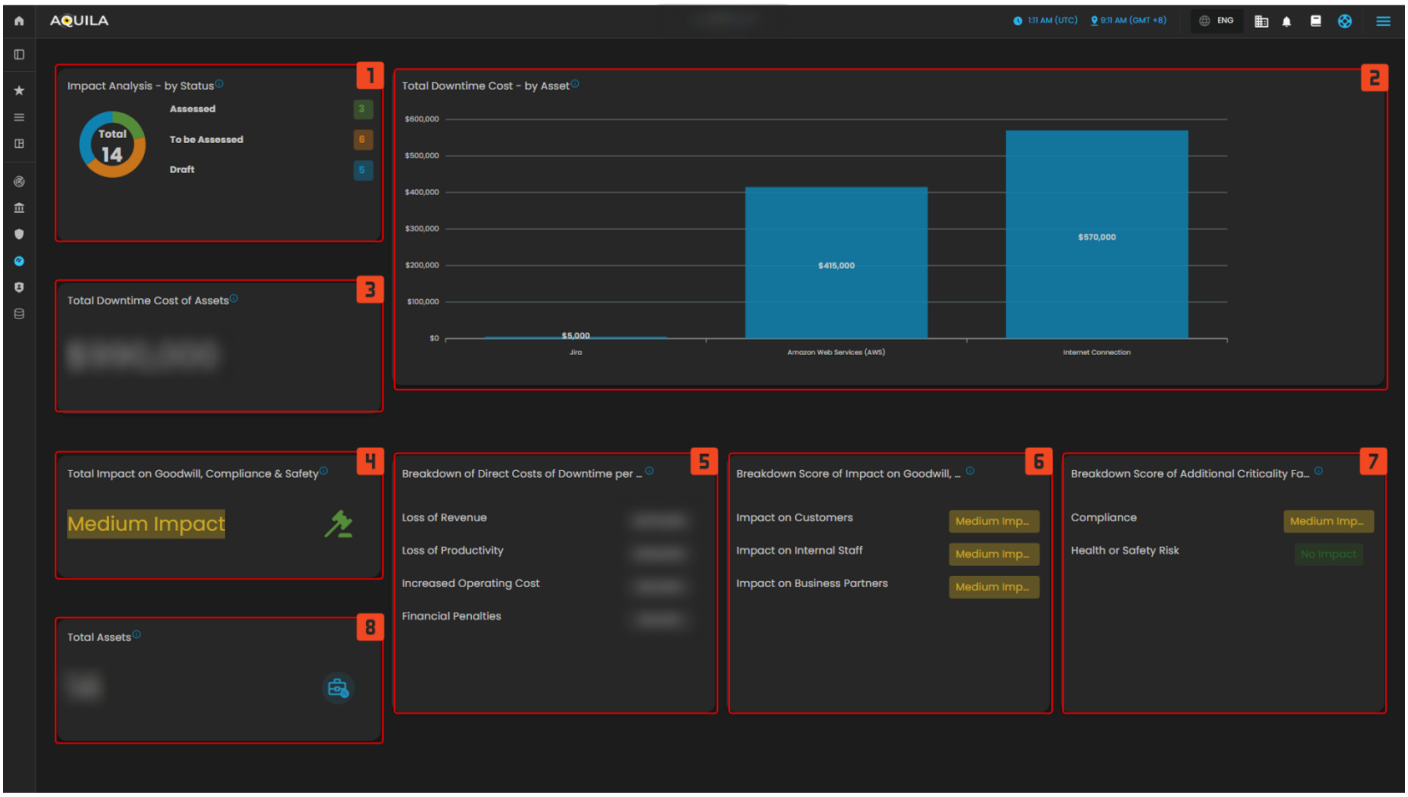


*Figure 2. Business Impact Analysis (BIA) Dashboard*

### 1. Impact Analysis

- This section gives a summary of the total assessments made, divided into three categories: **Assessed**, **to be Assessed**, and **Draft**. The numbers reflect how many assets or processes have gone through different stages of impact analysis.

### 2. Total Downtime Cost - by Asset

- A graphical representation shows the estimated downtime costs of various assets. These visual highlights which assets are more costly when disrupted, emphasizing the financial risks associated with certain business functions.

### 3. Total Downtime Cost of Assets

- This metric focuses on the total financial cost caused by downtime across all assets, showing the overall impact on the organization.

**4. Total Impact on Goodwill, Compliance & Safety**

- This section measures the broader effects of downtime or disruptions, specifically the impact on the company's **reputation (goodwill)**, **compliance** with regulations, and **safety standards**.

**5. Breakdown of Direct Costs of Downtime per 24 hours**

- The breakdown includes specific areas affected by downtime, such as **loss of revenue**, **loss of productivity**, and **increased operating costs**. These factors give insight into where financial losses are most likely to occur.

**6. Breakdown Score of Impact on Goodwill, Compliance & Safety**

- This section provides more detailed insights into how disruptions affect various business areas like **customers**, **internal staff**, and **business partners**, providing a medium-level impact score for most areas.

**7. Breakdown of Additional Criticality Factors**

- This part evaluates how disruptions affect other critical aspects like **compliance** and **health or safety risks**, with some areas marked as having medium impact, while others like health and safety show no impact.

**8. Total Assets**

- The total assets being assessed for risk are listed here, providing an overview of all the business functions under analysis.

> **To navigate to the Impact Analysis sub-module, click the left-side panel where Risk Management is located, then hover over Business Impact Analysis. Risk Management (Domain) → Business Impact Analysis (Module) → Impact Analysis (Sub-module).**

## Impact Analysis

identifies critical, time-sensitive business operations and evaluates the impact of disruptions or interruptions. These disruptions may result from natural disasters or infrastructure problems within the company.

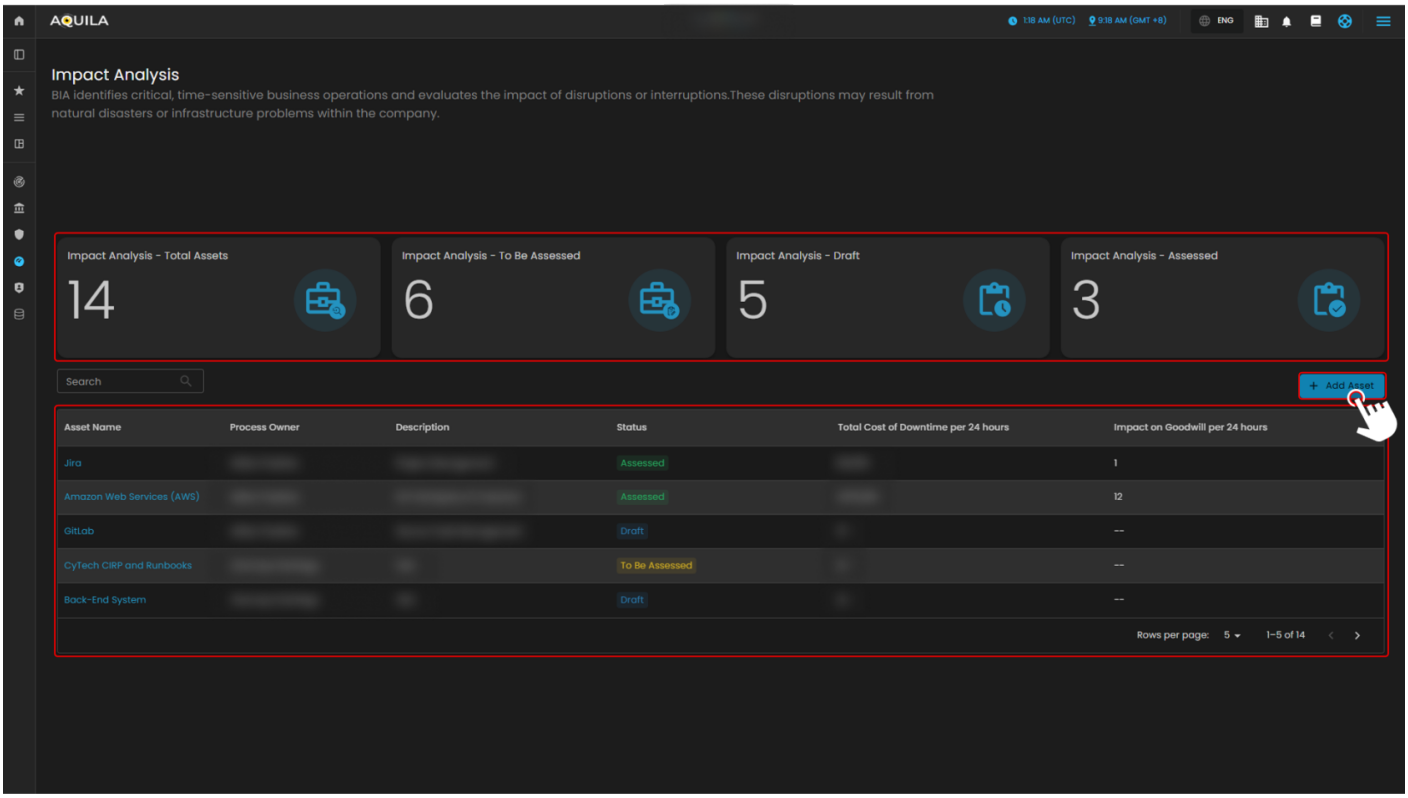


*Figure 3. Impact Analysis*

By pressing the Add Asset button it will direct you into this page where the user can add their asset to conduct a business impact analysis. After adding the new asset then it will reflect on the impact analysis.

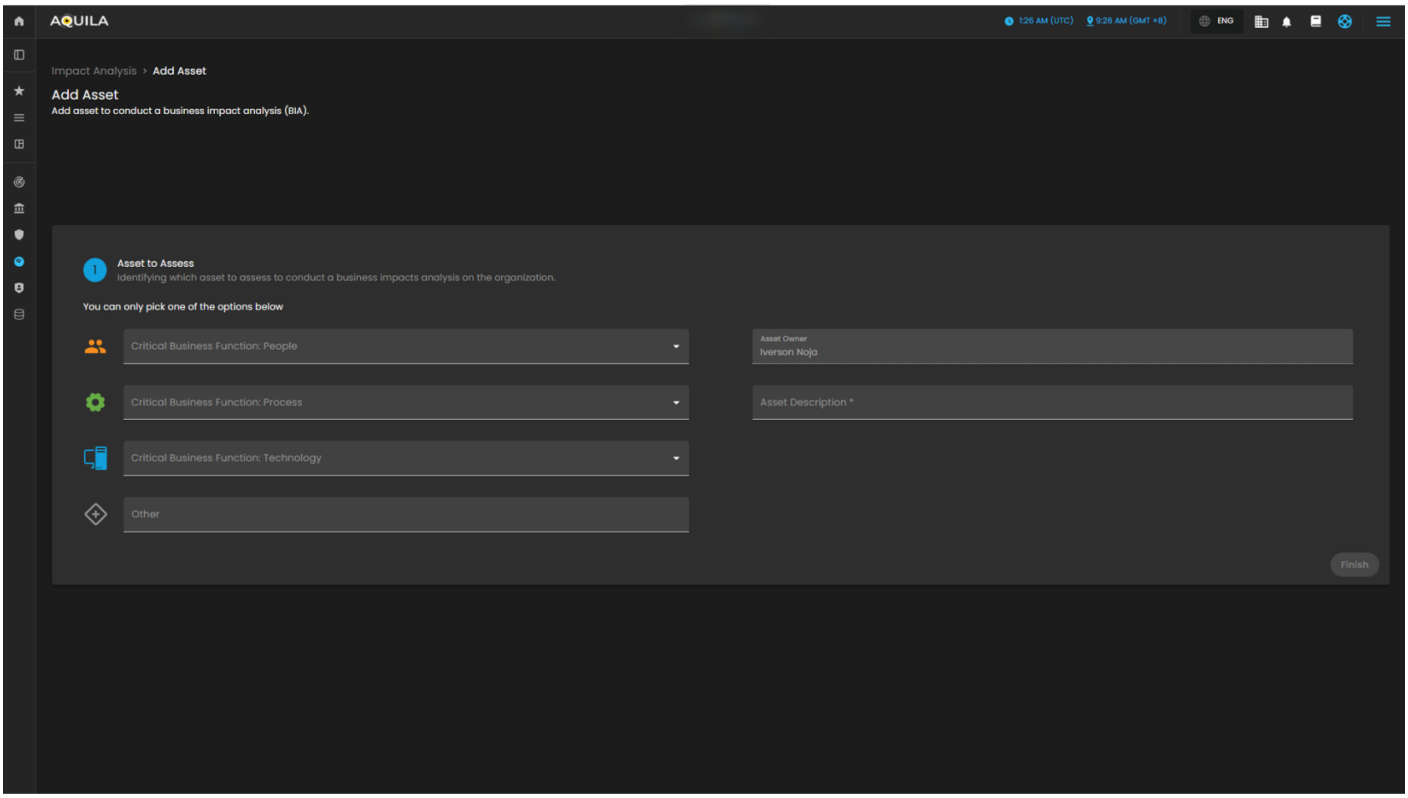


*Figure 3.1 Impact Analysis - Add Asset*

> **To navigate to the Scoring Criteria sub-module, click the left-side panel whereRisk Management is located, then hover over Business Impact Analysis. Risk Management (Domain) → Business Impact Analysis (Module) → Scoring Criteria (Sub-module).**

## Scoring Criteria

This page will define the scales that will be used throughout this tool to measure criticality, business impact, and risk. The client can also edit their scoring criteria or reset to their default.

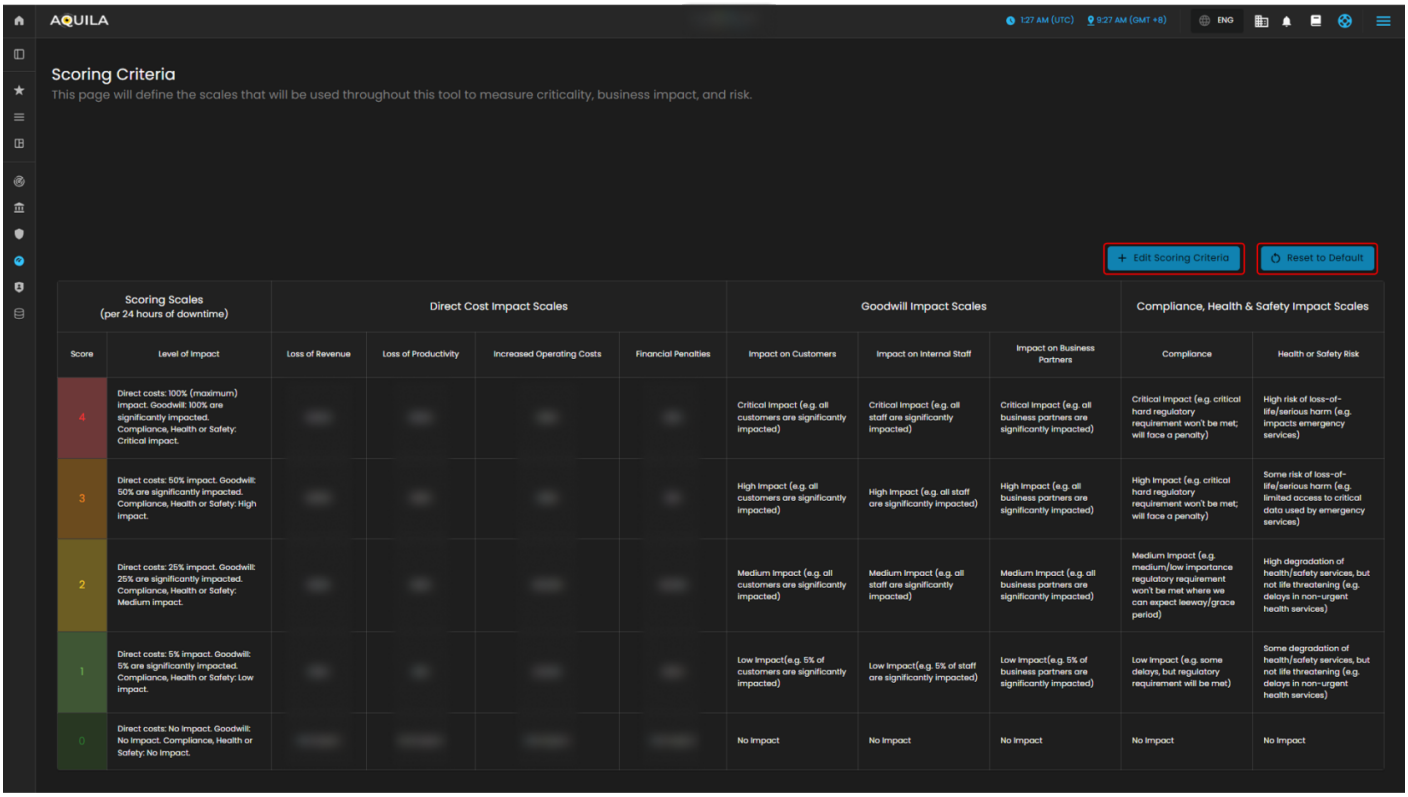


*Figure 4. Scoring Criteria*

## Conclusion

In conclusion, Business Impact Analysis is a page where the client can monitor their business and their asset to see their total downtime cost, loss of revenue or breakdown score of goodwill, compliance and safety.

*If you need further assistance, kindly contact **support@cytechint.com** for prompt assistance and guidance.*

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